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7/30/2021

## DEAR CUSTOMERS, COLLEAGUES AND FRIENDS

Thank you for your business and continued support.

Today I am pleased to announce that Singularity Engineering LLC (Oakland, CA), Ozen Engineering Inc. (Sunnyvale, CA) and Mallett Technology Inc. (Durham, NC) are now operating as one.

We at Singularity Engineering have always believed that we can only succeed when our customers are successful. Joining together will make us even better positioned to support your success. I am personally excited to be joining Ozen Engineering, an Ansys Elite Certified Channel Partner, in their laser focused effort to provide the best technical support to customers and leveraging Mallett Technologies, an Ansys Certified Channel Partner, with over 50 years of experience in helping companies solve the toughest engineering problems.

The combined team will have about 30 people dedicated to helping you make the most of your Ansys simulation technology.

I want to assure you that as we embark on this integration process, nothing will change for you. You are always welcome to reach out to me, the sales and technical team via email or phone for any issues or concerns. As the teams become better integrated, we will provide updates on additional channels, platforms and options for you to access our expanded organization and capabilities.

Over the past three years, Singularity Engineering has grown from a tiny team servicing a handful of companies to a small but strong team helping over 90 companies leverage simulation to improve their engineering. The success we've had was only possible because of your trust and support.

I thank you from the bottom of my heart and I hope to continue working with you for many years to come.

Best regards

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MingYao Ding – CEO, Singularity Engineering LLC. – Principal, Ozen Engineering Inc.